

Mobility Advisory Committee (MAC)

Meeting Minutes

November 15, 2023

Attendees:

Chris Hollingsworth-MAC

Amanda Bagwell-MAC

Kristina Hornaday-Albers-MAC

Kendell Tilton-MAC

Teisha Belton-IndyGo

Matt Duffey-IndyGo

Eddie Rickenbach-MAC

Linda Gosnell-MAC

Bernadine Wilmer-MAC

Mike Roth-IndyGo

Aaron Vogel-IndyGo

Eduardo Hernandez-RATP Dev

Attendance of members by Mike Roth

Agenda Items:

- Approval of September 2023 Minutes-Approved

- **Aaron Vogel**
 - Mike Roth has been permanently selected for Deputy Chief Transportation Officer
 - Major upcoming event: NBA All Star Game will be February 14th -18th.
 - Fixed route driver reliability has increased.
 - Maryland Street downtown between Capitol & Delaware St. will see Bus only red paint installed this week to help with navigation.
 - Guess in Indy-Dept Deputy Secretary of Transportation to see our bus line progress and new campus.
 - Fixed route budget for 2024 has been approved.

- **Mike Roth**
 - Teisha Belton has taken on the role of Interim Director of Mobility Solutions
 - Service planning team will be working on the Marion County bus stops that are not ADA accessible: could take a couple of years.

- **Eduardo Hernandez**

- Approximately 46 full time drivers currently and would like to have at least 55 operators.
- Fully staffed dispatchers; currently have 7.
- InCare taking about 50-60 trips daily.
- InCare Dispatch Phone # 317-528-0018
- **Teisha Belton**
 - New application for Customer Care Comments
 - Candyce Anthony-New Quality Assurance Specialist Manager
 - Reviewing the new MAC applications
- **Matt Duffey**
 - Red Line: Installing APS (Audible Pedestrian Signals) at the stations potentially 2024.
 - Purple Line: Moving along well with structures and project is on schedule.
 - Blue Line: Final design was submitted.
 - Mobile bus stop improvements will continue to happen.
- **Additional Questions/Comments**
 - Would like to see the paratransit KPI reports monthly.
 - Eddie Rickenbach's last meeting will be 01/2024.
 - MAC will need to submit request for a new member in writing for approval.
 - Who to contact if issues with APS: DPW will maintain the signals, but we are coming up with solutions to help with maintenance.
 - MAC Goal requests for 2024:
 - ✓ Attend board/service meetings more for a better relationship.
 - ✓ Reach out to Charlie Carlino for meeting information.
 - ✓ Would like to know feedback from board to see how MAC is doing.
 - ✓ How can MAC help with solutions with IndyGo?
 - ✓ How can MAC members get to know each other better?